



## \*Booking Conditions – Getting it right first time!

Thank you for booking with Geest Line. We really value your business. As with all agreements it is always good to set expectations so that we ensure smooth, and reliable transport of your cargo without any surprises.

Please can we ask that you take a moment to read through the conditions, if you have any questions, please just pick up the phone and we will be happy to run through any items with you.

- 1. What are your contractual responsibilities as the booking party and what do you need to be aware of?**
  - 1.1. You accept our quotations clauses prior to making booking
  - 1.2. All cargo must be delivered with a suitable completed Standard Shipping Note (SSN)
  - 1.3. Cargo will only be accepted at cargo reception points with a valid/approved 'Booking Ref'
  - 1.4. Working day Monday to Friday (Saturday, Sunday and Public holidays not classed as working days)
  - 1.5. All breakbulk cargo is weighed and measured upon arrival at terminal. When cargo differs from booking charges will be adjusted accordingly plus an administration charge of GBP 50.00
  - 1.6. Shippers have responsibility to inform the Shipping company of VGM verified container gross mass, admin charges will apply
  - 1.7. Unless Shippers specifically advise to the contrary Geest Line reserve the right for carriers' options of on deck stowage
  - 1.8. All Shippers are encouraged to take out marine insurance, Geest Line offer cargo insurance transit cover
  - 1.9. All Shippers/Booking party agree to supply Geest Line full packing list and contents declaration prior to shipment
  - 1.10. All Hazardous/DG cargo must be correctly declared, packaged, and labelled in accordance with all relevant regulations
  - 1.11. Pre-booking is required for terminal deliveries of Out of Gauge (OOG) & Commercial High & Heavy/Plant machinery
  - 1.12. Shipping instructions are required by midday the Thursday before sailing – no instructions – no shipping!
- 2. Cancellation Terms**
  - 2.1. In case of a booking cancellation 5 working days prior to closing date, a cancellation fee of GBP 150 per container will be charged.
  - 2.2. In case of a booking cancellation 2 working days prior to closing date, a cancellation fee of GBP 250 per container will be charged.
  - 2.3. In case of a booking cancellation after closing date then a cancellation fee of the full sea freight amount will be charged.
- 3. Container Haulage Information**
  - 3.1. Containers will be on the rear of a trailer, approx. 1.6m above ground, for 40' the trailer and tractor unit will measure between 15 to 18m (50-60ft). Please ensure the load point has sufficient access space for this size of vehicle with ample room for loading and manoeuvrability
  - 3.2. The container trailer does not have tail lift facility. The driver is not responsible for assisting in loading/unloading
  - 3.3. Drivers are not responsible for securing/un-securing tilt covers or roof bows on open top containers
  - 3.4. Geest Line must be notified at the time of quotation/booking of any restricted access as any wasted journey costs will be applied if incurred
  - 3.5. Additional costs that may be incurred and not part of the quoted haulage could be:
    - 3.5.1. **Friday collections/deliveries not returned to terminal by 15:30 hours Friday attract surcharge of £80 per container**
    - 3.5.2. **Jobs cancelled after 0830hrs but before 1300hrs the working day prior to collection/delivery attract cancellation fee of £250 per vehicle**
    - 3.5.3. **Jobs cancelled after 1300hrs the working day prior to the day of collection/delivery will incur full wasted haulage plus £50 admin fee**
  - 3.6. Haulage arranged by Geest Line is allocated free loading time (3 Hours for a 20' or 40', all container types) starts from time of booking. If loading commences prior to booked time free time will commence from that point; thereafter £90/per hour or part thereof will be charged
  - 3.7. Loading party or Shipper is responsible for safe handling, stowage etc. ensuring cargo is evenly distributed in the container
  - 3.8. For Merchant Haulage, collection point will be advised at time of booking
  - 3.9. Removal or Provision of Hazardous labels at terminal attract a surcharge of £150 per container
  - 3.10. Container seal verification at terminal attract surcharge of £150 per container
  - 3.11. Damaged container inspection and handling fee £150 per container. All container repair costs will be for the shipper's account
  - 3.12. Removal of dunnage, rejected/remaining cargo £200 per container
  - 3.13. Any Shippers Own Units (SOU) are only accepted with pre-approval, a valid CSC Certificate will be required
- 4. Breakbulk Haulage Information**
  - 4.1. Geest Line breakbulk collection/delivery service does not include vehicles with a tail lift facility, unless requested at time of quotation/booking
  - 4.2. This is curb side only; the driver is not responsible for assisting in loading/unloading
- 5. Conditions of shipping vehicles**
  - 5.1. Must be empty and steam cleaned prior to delivery to ensure mud free condition, or they may be refused entry to terminal &/or Caribbean Island
  - 5.2. Must be in full running/working order before loading to vessel, should an engineer be required to assist non-starters additional costs will be incurred
  - 5.3. Used in the transportation of Petro-Chemical products must have a Gas Free Certificate prior to receipt at terminal
  - 5.4. It is the shipper's responsibility to check local import restrictions regarding all motorised wheeled and tracked vehicles
- 6. Payment terms**
  - 6.1. All bookings are issued and accepted under a full prepaid (prior to shipment) basis unless agreed otherwise in writing with Geest Line
  - 6.2. Geest Line do not offer 'Freight Collect' shipments unless agreed in writing prior to shipment
  - 6.3. Payment is considered received when cleared funds achieved - Geest receive payment via Visa, MasterCard and Maestro or direct bank transfer

#### Geest Line Bank details

NatWest PLC, 130 Commercial Road, Portsmouth, PO1 1EJ  
Sort Code: 56 00 64  
(£) Sterling Account: 36924873

#### 7. Personal details

The contact details you provide us will be processed by Geest Line to provide you with the service. This data will only be held by Geest Line, its agencies and representatives relating to the service and not used for any other purpose. For more information, please read our Privacy Policy available on our website: <https://www.geestline.com/privacy-policy/>

\*UK bookings only

Geest Line Limited

Registered Office: Geest Line Ltd, Eaglepoint, Little Park Farm Road, Fareham PO15 5TD, UK.

Company Reg. in England 03421133

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